

## East Herts Community Safety Partnership Action Plan 2010-11

The East Herts Community Safety Partnership has one priority for 2010-11;

**Keep crime levels low and improve public confidence through reassurance and crime prevention measures**

East Herts is a safe place to live, work and visit as shown in the Community Safety Partnership strategic assessment 2010-11 where crime levels are low compared to our Hertfordshire neighbours and against national trends. Furthermore, recent surveys and partnership consultation suggests that people in East Herts have high perceptions of crime when compared to the reality.

This single priority will enable the East Herts Community Safety Partnership to address the perception that crime levels are disproportionately high. If people have a high perception of crime in an area where crime levels are low, it suggests that they may be poorly informed, have been a victim of crime, are vulnerable or are affected by an issue that causes distress such as anti-social behaviour. The Community Safety Partnership will therefore focus its attention over the next 12 months on actions aimed at addressing issues relating to reassurance.

The success of the Community Safety Partnership over the 12 month period April 2010 – March 2011 will be measured on how successful partners have been on implementing the actions below, and through maintaining low crime rates.

The action plan is structured as follows:

<b>Aim</b>	<b>Action</b>	<b>Measure</b>	<b>Lead</b>	<b>Support</b>	<b>Timescale</b>	<b>Update</b>
Our goal	What will do and how. This will be the minimum activity carried out	How we will know that we have achieved	Who is responsible for delivering it	Which partners / groups will help deliver it	When we will get it done	Update on progress

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Ref	Aim	Action	Measure	Lead	Support	Timescale	Update (August 2010)
1	Publicise community safety good news stories	Publish 2 editions of the Safer East Herts newsletter	2 editions published	Community Safety Coordinator, (EHC)	Partnership Communications Group	autumn/ winter edition 2010, spring / summer 2011	Autumn newsletter pending. Monitoring of 2009/10 newsletter did not prove to reach a wide audience. In discussions to use double page spread in Link instead.
2	Publicise the Community Safety Partnership	Create Community Safety Partnership website	Website created	Community Safety Coordinator, (EHC)	Partnership Communications Group	12 months	Content for website established. Website completion pending due to server issue.
3	Spread reassurance and crime prevention advice	Agree reassurance themes at each Joint Action Group meeting and spread through existing mechanisms, such as email signatures and inserts into regular postal items	8 themes addressed and publicised	Chair of JAG	All partners, Crime Prevention Officer	Reviewed at every JAG meeting	This has not been addressed due to the JAG restructure.
4	Involve communities in identifying and dealing with local community safety issues	Consult with the public on the priorities the partnership should address through engagement at public meetings and consultation measures such as surveys	At least one partnership public meeting held, and consultation carried out	RAG, Community Safety Coordinator, (EHC)	All partners	Autumn 2010	Activity to start in the autumn.
5	Explain to the public the impact of internal processes – how partnership working makes a	Turn achievements into case studies of success, such as PCSOs trained to issue FPN's, hotspot areas addressed, and offender management explained	At least 2 cases studies created and publicised	Chair of JAG, action groups, Community Safety Coordinator, (EHC)	All partners, Partnership Communications Group	At least one case study over a 6 month period	Action will be completed through completion of action 1.

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	difference						
6	Promote partnership initiatives at partner agency events	All partners to update the JAG calendar with agency events, such as Door Step Challenges, Fire Station open days and Police surgeries.	Number of events held with partner input	Chair of JAG	All partners	At JAG every 6 weeks	Calendar circulated every 6 weeks for partners to update.
6	Show the public that key partners work together	Partner agencies to be invited to existing police surgeries across the district	Number of "partner" surgeries held	Anti-social Behaviour and Projects Officer, (EHC)	All partners	At least one partner surgery each quarter	There have not been any partner surgeries planned in the first quarter. JP to identify existing mechanisms and where a gap may be for a partnership surgery, or whether an existing forum could be enhanced.
7	Address public concern of inconsiderate or dangerous driving	Create information sheet to be distributed via driving instructors and mobile phone retailers to hand out to customers on taking a lesson / purchasing a mobile phone	Number of outlets involved / info sheets handed out, analysis of statistics	Watch Liaison Officer (Police), Community Safety Coordinator (EHC)	Partnership Communications Group	Leaflet distributed to outlets by September 2010	Initiative stalled due to reduction in budget. Leaflets to be produced and distributed by end of 2011 should budget permit.
8	Address perception of people being drunk and rowdy as a problem	Support the Street Pastors Initiatives in Bishop's Stortford and Hertford and Ware  Support taxi marshals in Hertford	Number of initiatives supported. Perceptions reduced (by next Place Survey)	JAG, Community Safety Coordinator, (EHC)	East Herts Council, Police	12 months	Financial support has been allocated to both the street pastors schemes should the reduced budget proposal be agreed.

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9	Address perception of litter as a problem	Create "how to report litter" / flying tipping campaign as well as raising awareness of the penalties for dropping it.	Campaign introduced and positive publicity. Joint events with partners	Environmental Inspection Team Manager, (EHC) Police Neighbourhood Inspectors/ Sergeants	Anti-social Behaviour and Projects Officer (EHC) EHC Communications, Police Community Support Officers	Campaign introduced by autumn 2010, 3 Environmental Crime events by March 2011	Initiative stalled due to budget reduction. Leaflets to be produced and distributed by end of 2011 should budget permit.
10	Address the top ASB activity of rowdy and inconsiderate behaviour	Use of ASB legislation	Number of interventions	Anti-social Behaviour and Projects Officer (EHC)	Partners e.g. Housing Associations	12 months	Q1: X20 warning letters to alleged perpetrators of ASB X13 visits/interviews with alleged perpetrators of ASB X3 ABCs 0 ASBOs 1 NOSP 0 Demotions 0 Possessions 0 Injunctions 0 Parenting Contracts  Data collected on a monthly basis from agencies who attend ASB Group
11	Address public concern of dwelling	Advertise the Hertfordshire Home Security Service, publicise crime prevention	Number of crime prevention	Partnership Communications Group,	All partners	12 months	Action will be completed through completion of action 1.

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	burglaries as a problem	measures	measures advertised	Crime Prevention Officer (Police)			
12	Reduce and detect ASB, arson and fly tipping	Deployment of covert cameras to hot spot areas	Number of deployments and successful detections	Station Commanders (Fire and Rescue)	Police Neighbourhood Inspectors, East Herts Council	12 months	Q1 – Partnership covert cameras deployments: 2  Fire & rescue covert cameras deployed once. Two sites visited for suitability, two sites in the pipeline.
13	Enhance participation at the Fire Station based activities (eg LiFE, Duke of Edinburgh)	All members of the partnership to nominate individuals to the schemes to enhance participation opportunities	Number of individuals nominated, number of individuals on schemes	Station Commanders (Fire and Rescue)	All partners	12 months	Approx 1000 -1300 visitors had direct input at the 5 fire stations and approx 5000-6000 experienced the fire station environment in some way ie open days
14	Ensure the public are aware of substance misuse services available to them	Create a credit card size information card detailing all services available in the district and surrounding areas	Number of cards distributed	Community Safety Coordinator, (EHC)	Alcohol and Drug Group, Schools PCSOs	July 2010	Card produced and distributed.
15	Reducing alcohol misuse by young people	Identify and carry out test purchasing operations at public houses and licensed premises, and sharing local intelligence between partners	No of test purchases carried out, number of joint operations carried out	Trading Standards	Police Neighbourhood Inspectors, East Herts Council	12 months	From April this year to date, Trading Standards and Herts Constabulary had had 1 test purchase and 0 failures within East Herts.
16	Improve	Ensure all partner agencies	Levels of	Trading	Police, East	12 months	Intel is received prior to test

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	awareness of underage drinking hotspots	are aware of the Trading Standards intelligence process, and appropriate partners monitor levels of alcohol debris	recorded alcohol debris	Standards	Herts Council, Hertfordshire Fire and Rescue		purchasing operations. There is one planned for October 2010. It is anticipated that intel will be received prior to operations from Police licensing Officer which will be retrieved from Police's 'Inn Keeper' system.
17	Organise diversionary activities in hotspot areas and/or for known offenders	Deliver summer activities programme	Number of activities offered, number of participating individuals	Anti-social Behaviour and Projects Officer (EHC)	Diversionary Activities Group	Summer 2010	2010 activities taking place. Summary report to be produced at December RAG.
18	Ensure the public are aware of domestic violence services available to them	Publicise services, contact numbers and help-lines, support Domestic violence forum initiatives.	Number of initiatives supported, services publicised	East Herts and Broxbourne Domestic Violence Forum	Community Safety Coordinator (EHC)	12 months	Support provided for set up of forum website. Contact card to advertise website and helpline is being produced.